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SIEMENS GIGASET A400/400A

SET UP & USER GUIDE

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Gigaset A400/A400A

The handset at a glance

1 Charge status of the batteries (→ page 7)
2 Answering machine icon (A400A only)
3 Signal strength (→ page 7)
4 Internal number of the handset
5 Using the display keys
6 Control key (◯)
- ▲: Open the menu for setting the volume (→ page 19)
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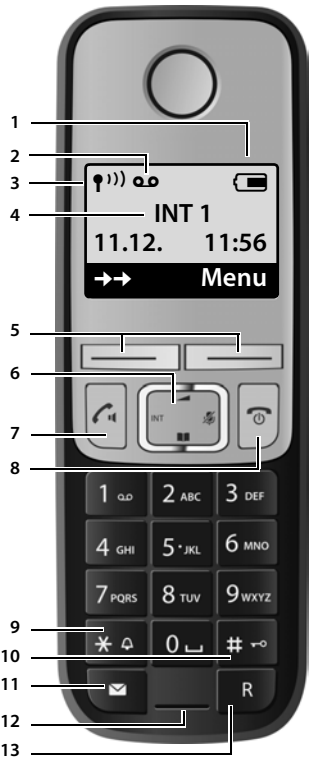
7 Accept/speaker key (→ page 8)
8 End call key and On/Off key
9 Ringer melody on/off (press and **hold** in idle status)
10 Keypad lock on/off (press and **hold** in idle status)
11 Message key (→ page 10)
12 Microphone
13 Recall key
- Recall (flash)
- Dialling pause (press and **hold**)



Display keys on handset:
Pressing a key launches the function that appears above that key in the display.

Display	Function when pressed
→→	Open redial list → page 9.
Menu	Open main/submenu (see menu tree → page 19).
⮌	Go back one menu level.
◇	Scroll up/down or adjust volume with ▲.
◇	Move cursor to left/right with ▶.
C	Backspace deletes one character at a time from right to left.
OK	Confirm menu function or save entry.

Other icons in the top display line:

	Ringer melody off
	Keypad locked
	Eco Mode+ activated (→ page 3)

Please note

To change **the display language,** proceed as described on page 13.

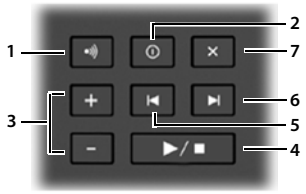
Gigaset service contact numbers:

For personal advice on our range of products and for repairs or guarantee/warranty claims call:

Service Centre UK: **0845 0318190** (local call cost charge)
Service Centre IE: **0818 200 033** (6.6561 Ct./Call)

The base at a glance

Base A400A



Base A400

1 **Registration/paging key:**
Search for handsets (press **briefly**, paging → page 12).
Register handsets (press and **hold** → page 12).

2 **On/Off key:** switch answering machine on and off.
Lights up: answering machine is activated.
Flashes: message is being recorded.

3 **Volume keys:** (– = quieter; + = louder)
During message playback: adjust the speaker volume.
While phone is ringing: adjust ringer melody volume.

4 **Play/Stop key:**
Play back new messages from answering machine (press **briefly**), play back all messages (press and **hold**), cancel playback.
Flashes: at least one new message is present.
Flashes very quickly: memory is full.

During message playback:

5 Skip to the start of the current message (press once) or go to the previous message (press twice).

6 Go to the next message.

7 Delete current message.

Safety precautions

Be sure to read this user guide and the safety precautions in detail before using your telephone. Explain their content and the potential hazards associated with using the telephone to your children.

Only use the mains unit supplied.

Only fit the **recommended, rechargeable batteries** (→ page 15), i.e. never use any other battery type or non-rechargeable batteries as this could result in significant health risks and personal injury.

Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g., doctor's surgery.

Do not hold the rear of the handset to your ear when it is ringing. Otherwise you risk serious and permanent damage to your hearing.
The handset may cause an unpleasant humming noise in hearing aids.

Do not install the phone in a bathroom or shower room. The handset and base are not splashproof.

Do not use your phone in environments with a potential explosion hazard, e.g. paint shops.

If you give your Gigaset to a third party, make sure you also give them the user guide.

Remove faulty bases from use or have them repaired by our Service department, as they could interfere with other wireless services.

Disposal
Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.
All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.
This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2002/96/EC.
The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.
For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

Emergency numbers cannot be dialled if the keypad lock (→ page 1) is activated!
Not all of the functions described in this user guide are available in all countries.

Caring for your telephone

Wipe the base, charger and handset with a **damp** cloth (do not use solvent) or an antistatic cloth.
Never use a dry cloth as this can cause static.

Contact with liquid ⚠

If the handset should come into contact with liquid:

- **Switch the handset off and remove the batteries immediately.**
- Allow the liquid to drain from the handset.
- Pat all parts dry, then place the handset with the battery compartment open and the keypad facing down in a dry, warm place **for at least 72 hours** (**not** in a microwave, oven or similar).
- **Do not switch on the handset again until it is completely dry.**

When it has fully dried out, you will usually be able to use it again

.

ECO DECT

You are helping to protect the environment with your Gigaset A400/A400A.

Reducing energy consumption

Your telephone has a power-saving adapter plug and uses less power.

Reducing radiation

The radiation from your telephone is reduced **automatically**:
Handset: the closer the handset is to the base, the lower the radiation.
Base: the radiation is reduced to virtually zero when only one handset is registered and the handset is placed in the base.
You can reduce the radiation of the handset and base **even more** by using **Eco Mode/Eco Mode+** (see menu tree page 20):

- **Eco Mode:** 80% radiation reduction in standby mode and during a call (the range of the base is reduced).
- **Eco Mode+:** The radiation is switched off in standby mode (top left display icon). **Press and hold** the talk key to check that the base can be reached. You hear the ringing tone if the base can be reached. When**Eco Mode+** is activated handset standby time is reduced by approx. 50%.

Eco Mode/Eco Mode+ can be activated/deactivated independently of one another. Registering handsets that do not support **Eco Mode+** will cause the mode to be deactivated on the base and all other handsets.

First steps

Checking the package contents

- One Gigaset A400/A400A base
- One power adapter
- One Gigaset handset
- One phone cord
- Two batteries
- One battery cover
- One user guide

If you have purchased a **model with multiple handsets**, the package should contain two batteries, a battery cover and a charging cradle with power adapter for each additional handset.

Setting up the base and charger (if included)

The base and charging cradle are designed for use in dry rooms in a temperature range of +5°C to +45°C.

- Set up the base at a central point in the building on a flat, non-slip surface.

Please note

Pay attention to the range of the base.
This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings. The range is reduced when Eco Mode is activated (→ page 20).

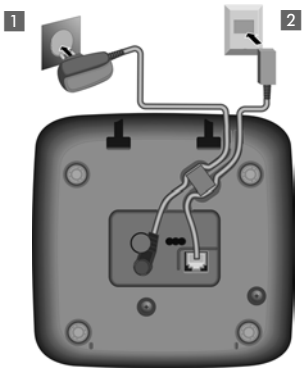
The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.
You can also mount the base and charging cradle on the wall (see packaging).

Please note:

- Never expose the telephone to the influence of heat sources, direct sunlight or other electrical devices.
- Protect your Gigaset from moisture, dust, corrosive liquids and fumes.

Connecting the base

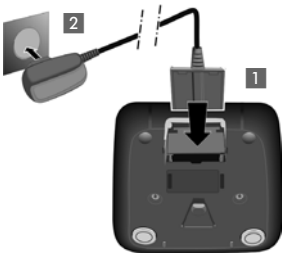
- **First**, connect the telephone jack 2 and insert the cables into the cable ducts.
- **Then** connect the power adapter 1.



Please note:

- The power adapter must **always be connected**, as the phone will not operate without a mains connection.
- Use only the power adapter and phone cord **supplied**. Pin connections on telephone cables can vary.
- The answering machine is ready for use **approx. 15 seconds after** the base has been connected or reset.

Connecting the charger (if included)



- Connect the flat plug from the mains adapter 1.
- Plug the power adapter into the plug socket 2.

To disconnect the plug from the charger, press the release button 3 and disconnect the plug 4.

Setting up the handset for use

The display is protected by a plastic film.
Please remove the protective film!

Inserting the batteries and closing the battery cover

Warning

Only use rechargeable batteries (→ page 15) recommended by Gigaset Communications GmbH, i.e. never use a conventional (non-rechargeable) battery, as this could result in significant health risks and personal injury. For example, the outer casing of the batteries could be damaged or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

- Insert the batteries with the polarity in the correct direction.
  The polarity is indicated in/on the battery compartment.

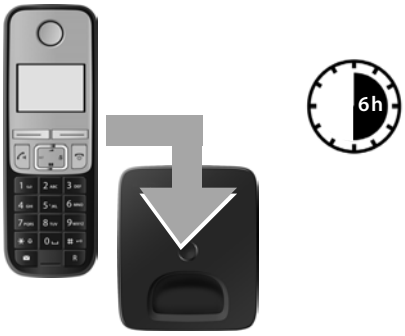
- Slide the battery cover back into the main casing until it clicks into place.

To reopen the battery cover, for instance to replace the batteries, press the grooved area at the top of the cover and slide it downwards.

Initial charging and discharging of the batteries

The correct charge status can only be displayed if the batteries are first fully charged **and** discharged.

- Charge the handset in the base for **6 hours**.



Please note

The handset must only be placed in the designated Gigaset A400/A400A base or the corresponding charging cradle.

- After charging, remove the handset from the base and only replace it when the batteries are **fully discharged**.

Please note

- The handset is pre-registered to the base. If you have purchased a **model with multiple handsets**, all handsets will already be registered to the base. You do not need to register the handset again.
- After the first battery charge **and** discharge, you may place your handset in the charger after every call.
- Always repeat the charging and discharging procedure if you remove the batteries from the handset and reinsert them.
- The batteries may warm up during charging. This is not dangerous.
- After a while, the charge capacity of the batteries will decrease for technical reasons.

Changing the display language

If you do not understand the language that has been set, press:

Menu ▸ 4 GHI 2 ABC 1 ▸ Select language ▸ **OK** (✓ = selected)
▸ (press and **hold** to return to idle status)

Setting the date and time

Set the date and time so that the correct date and time can be assigned to incoming calls, and so that the alarm clock can be used.

Menu ▸ Settings ▸ OK ▸ Date/Time ▸ OK

- **Date:** ▸ (enter the day, month and year in 6-digit format) ▸ **OK**
- **Time:** ▸ (enter hours and minutes in 4-digit format) ▸ **OK** (display message: **Saved**)
- ▸ (press and **hold** to return to idle status)

Please note

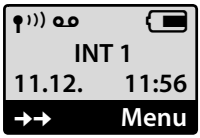
When entering the time and date, you can move the position of an entry to the left or right by pressing left or right on the control button.

Display in idle status

Once the phone is registered and the time set, the idle status is shown as in this example. If the answering machine is switched on (A400A), the answering machine icon will be displayed in the header. Your answering machine is set with a pre-recorded announcement.

The strength of the reception signal between base and handset:

- Good to poor:
- No reception:



Charge status of the batteries:

- Batteries charged to over 66%
- Batteries charged to between 34% and 66%
- Batteries charged to between 11% and 33%
- Flashes: batteries charged to below 11%
- Charging

If **Eco Mode+** (➔ page 3) is activated, the icon is displayed in the top left corner of the display.

Activating/deactivating the handset

Press and **hold** the end call key to activate or deactivate the handset.

If you place a deactivated handset in the base or charging cradle, it will automatically be activated after a specific period of time (approx. 30 seconds).

Your phone is now ready for use!

If you have any questions about using your phone, please read the tips on troubleshooting ("Questions and answers", ➔ page 15) or contact our Customer Care team page 16.

Making calls

Making external calls and ending calls

External calls are calls using the public telephone network.

(Enter phone number) ▸ .

The number is dialled. (Or you can **first** press and **hold** [dialling tone] and then enter the number.) During the call you can adjust the earpiece volume using and set the volume with .

End the call/cancel dialling:

Press the end call key .

You can automatically insert a network provider dialling code before any phone number (see menu tree "Preselection" → page 20).

Accepting a call

The handset indicates an incoming call in three ways: by ringing, by a display on the screen and by the flashing accept/speaker key .

Press the talk key to accept the call.

When **Auto Answer** is activated, simply remove the handset from the base/charging cradle (see menu tree → page 20).

Displaying the caller's number

When you receive a call, the caller's number will be displayed on your handset; the caller's name will be displayed if it is saved in the directory .

Prerequisites:

1. You have asked your network provider for the caller's number (CLIP) to be displayed on your handset screen.
2. The caller has asked the network provider for his number to be identified (CLI).

In the display you will see **External call** if you have not requested Calling Line Identification, **Withheld** if the caller has withheld CLI or **Unavailable** if CLI has not been requested.

Notes on calling line display (CLIP)

By default, the number of the caller is shown in the display of your Gigaset telephone. You do not have to make any other settings on your Gigaset telephone.

However, if the caller's number is not displayed, this can be due to the following:

- You have not ordered CLIP from your network provider or
- Your telephone is connected via a PABX or a router with an integrated PABX (gateway) that does not transmit all information.

Is your telephone connected via a PABX/gateway?

You can establish this by checking for an additional device connected between your telephone and house connection, e.g., a PABX, gateway etc. In most cases, simply resetting this device will remedy the situation:

- Briefly disconnect the mains plug of your PABX. Re-insert the plug and wait for the device to restart.

If the caller number is still not displayed:

- Check the CLIP settings of your PABX and activate this function if necessary. In the user guide for the device, search for the term "CLIP" (or an alternative term such as "calling line identification", "phone number transmission", "caller ID", etc.). If necessary, contact the device manufacturer.

If this does not resolve the problem, it is possible that your network provider does not provide the CLIP service for this number.

Have you ordered the calling line display service from your network provider?

- Check whether your provider supports calling line display (CLIP) and that the function has been activated for you. If necessary, contact your provider.

Additional information on this subject can be found on the Gigaset homepage at:
www.gigaset.com/service

Using speaker mode

Switching between earpiece and speaker mode:

During a call and when listening to the answering machine (A400A only), press the accept/speaker key to activate or deactivate speaker mode. If speaker mode is activated, the key is lit up.

During a call, use to open the menu for setting the speaker volume and use to set the volume.

Muting

You can mute your handset during a call. Your caller can no longer hear you.

Press the **right-hand** control key during the call to activate/deactivate the function.

Using the directory and lists

Directory

To open the directory: press and hold the **bottom** control key ▭.
You can save up to 80 phone numbers (max. 32 digits) with corresponding names (max. 16 characters). Enter letters/characters ➜ page 14.

Saving the first number in the directory

▭ ▸ **New Entry?** ▸ **OK**
▸ (Enter number) ▸ **OK**
▸ (Enter name) ▸ **OK**

Saving a number in the directory

▭ ▸ **Menu** ▸ **New Entry** ▸ **OK**
▸ (Enter number) ▸ **OK**
▸ (Enter name) ▸ **OK**

Selecting a directory entry

Open the directory with ▭. You have the following options:

- Use ▭ to scroll through the entries until the required name is selected.
- Enter the first character of the name, if necessary scroll to the entry with the ▭ key.

Dialling with the directory

▭ ▸ ▲▼ (Select entry) ▸ ✆

Using other functions

▭ ▸ ▲▼ (Select entry) ▸ **Menu**

The following functions can be selected with ▭:

New Entry	Save new phone number.
Show Number	Display the phone number.
Show Name	Display name.
Edit Entry	Edit selected entry.
Use Number	Edit or add to the number. Then dial or select other functions from the **Menu**.
Delete Entry	Delete selected entry.
Send Entry	Send a single entry to another handset (➜ page 9).
Delete List	Delete **all** directory entries.
Send List	Send the complete directory to another handset (➜ page 9).
Shortcut	For speed dial, assign the current entry to a key.

Using speed dial keys

You can assign directory entries to the keys 0 and 2-9:

▭ ▸ ▲▼ (Select entry) ▸ **Menu**
▸ **Shortcut** ▸ **OK** ▸ (Press the key to which you want to assign the entry)

To dial, press and **hold** the required speed dial key.

Transferring the directory to another handset

Prerequisites:

- The sending and receiving handsets must both be registered to the same base.
- The other handset and the base can send and receive directory entries.

▭ ▸ ▲▼ (Select entry) ▸ **Menu**
▸ **Send Entry** / **Send List** ▸ **OK** ▸ (Enter the internal number of the receiving handset) ▸ **OK**

Using the redial list

This list contains the last ten numbers dialled.

Dialling from the redial list

Press ➜➜ or ✆ (**briefly**) ▸ ▲▼ (Select entry) ▸ ✆

Managing entries in the redial list

Press ➜➜ or ✆ (**briefly**) ▸ ▲▼ (Select entry) ▸ **Menu**

You can select the following settings:

Use Number	Edit or add to the number. Then dial or select other functions from the **Menu**.
Copy to Dir.	Copy an entry to the directory.
Delete Entry	Delete selected entry.
Delete List	**Delete** all entries.

Call List/Answering Machine List/ Network Mailbox List

An **advisory tone** sounds as soon as a **new message** arrives in a list. When you press the ✉ key, all the lists are displayed.

Please note

If calls are saved in the network mailbox, you will receive a message if the appropriate settings have been set (depending on your network provider).

Call list

Prerequisite: CLIP (→ page 8)

Depending on the type of list set, the call list contains (→ page 20)

- Accepted calls
- Missed calls
- Calls recorded by the answering machine (A400A only)

Depending on the type of list set, all numbers of the last 25 incoming calls are saved or just the missed calls are saved.

The call list is displayed as follows:

CallsList 01+02

Number of new entries + number of old, read entries.

Opening the calls list

✉ ▸ **CallsList 01+02** ▸ **OK**

The last incoming call is displayed.
If necessary, use ▲▼ to select another entry.

Using other functions

▲▼ (Select entry) ▸ **Menu**

The following functions can be selected with ▭:

Delete Entry	Delete current entry.
Copy to Dir.	Copy an entry to the directory.
Date/Time	Display date and time of call (if set → page 7).
Status	**New Call**: new missed call. **Old Call**: entry already read. **Answ.**: call accepted.
Delete List	**Warning!** All **old and new** entries will be deleted.

Calling back a caller from the call list

✉ ▸ **CallsList 01+02** ▸ **OK** ▸ ▲▼ (Select entry) ▸ ✆

Answering machine list (A400A only)

You can use the answering machine list to listen to the messages that are on the answering machine.

The answering machine list is displayed as follows:

VoiceMail 01+02

Number of new messages + number of old, played back messages

Opening the voicemail list

✉ ▸ **VoiceMail 01+02** ▸ **OK**

If you have new messages, playback will start with the first new message, otherwise with the first old message.

Using other functions

During message playback:
Press the **Menu** display key, playback stops.
The following functions can be selected with ▭:

Dial Number	Call back a caller.
Continue	Resume paused playback.
Handset Volume	Set the volume.
Copy to Dir.	Copy an entry to the directory.
Delete all old	Delete all old messages.

Operating the answering machine (A400A)

The answering machine is operated using the **keys on the base** (→ page 2) or from the **handset**. The telephone is supplied with a pre-recorded announcement. You can only record your own announcement messages using the handset. This pre-recorded announcement is used if no personal announcement is available.
If the memory is full, the answering machine switches itself off automatically. It switches itself on again automatically when you delete old messages.

Operating the answering machine from the handset

Switching the answering machine on/off

Menu ▸ Voice Mail ▸ OK ▸ Answ. Mach. ▸ OK (✓ = on)

When the answering machine is switched on, the icon appears in the display.

Recording your own announcement

Menu ▸ Voice Mail ▸ OK ▸ Announcements ▸ OK ▸ Rec announce ▸ OK ▸ Strt recording? ▸ OK

You hear the ready tone (short tone). Now say your announcement (at least 3 seconds). Press **OK** to confirm or press or to reject your recording. After recording, the announcement is played back for you to check.

Please note:

Recording ends automatically when the max. recording time of 170 seconds is reached or if there is a break in speaking of more than 2 seconds.

Playing back or deleting announcements

See menu tree → page 19.

Playing/deleting messages

Open the voicemail list to play back messages.

Stopping and controlling playback

During message playback:

2 ABC	Stop playback. Press 2 ABC again to resume.
	Go to the start of the current message.
2 x	Skip to the previous message.
	Skip to the next message.
2 x	Skip ahead two messages.

Deleting individual messages

Press the C display key during message playback.

Deleting all old messages

During playback or pause:

Menu ▸ Delete all old ▸ OK (Confirm the security prompt)

Accepting a call from the answering machine

You can still accept a call while the answering machine is recording the message:

Menu ▸ Accept ▸ OK

Recording stops and you can speak to the caller.

Setting up the answering machine

The answering machine has already been preset at the factory. Individual settings can be adjusted using the handset.
Details on how to set a delay time, after which the answering machine is to answer a call, as well as details on how to set the recording length and activate call screening during the recording, are available from the menu tree → page 19.

Assigning key 1 for speed dial to the answering machine or network mailbox

Simply press and **hold** key 1 on the handset and you will be connected directly to the answering machine/network mailbox.
See menu tree → page 19.

Remote operation when on the move

You can check and activate your answering machine from any other telephone (hotel, pay phone etc.).

Prerequisites:

- You have set a system PIN other than 0000 ➔ page 20.
- The phone you are using for remote operation has tone dialling (DTMF) i.e., you hear different tones when you press the keys.

Calling the answering machine and playing messages

(Dial your own number) ▸ while listening to your announcement: press the 9 key and enter the system PIN

The following keys are used for operation:

1 Go to the start of the current message. Press twice to go back to the previous message.

2 Stop playback. Press again to resume.

3 Go to the next message.

0 Delete current message.

Activating the answering machine

(Enter your own number and allow the phone to ring until you hear the message: "Please enter PIN") ▸ enter system PIN

Your answering machine is activated. It tells you how much capacity is left. The messages are played. The answering machine cannot be deactivated remotely.

Locating a handset (paging)

You can locate your handset using the base.

- **Briefly** press the registration/paging key on the base (➔ page 1).
- All handsets will ring simultaneously (paging), even if the ringer melodies are deactivated.

End paging: briefly press the registration/paging key on the base station (➔ page 1) or the talk key on a handset.

Registering handsets

You can register up to four handsets on your base. **Each additional** handset must be registered with the base for it to work properly!

1) On the handset

Menu ▸ **Settings** ▸ **OK** ▸ **Handset** ▸ **OK** ▸ **Register HS** ▸ **OK** ▸ Enter the base system PIN (default setting: 0000) ▸ **OK**

Registering flashes on the display.

2) On the base

Within **60 seconds** of entering the system PIN, press and (➔ page 1) **hold** the registration/paging key (min. 3 seconds).

Registration takes approx. 1 minute.

Handsets are assigned the lowest available internal number (1-4). If the internal numbers 1–4 are already assigned to other devices, the number 4 is overwritten.

De-registering handsets

Menu ▸ **Settings** ▸ **OK** ▸ **Handset** ▸ **OK** ▸ **De-register HS** ▸ **OK** ▸ Select handset ▸ **OK** ▸ Enter the base system PIN (default setting: 0000) ▸ **OK**

The selected handset is de-registered.

Using multiple handsets

Making internal calls

Internal calls are free calls to other handsets that are registered to the same base.

To make a call to other handsets, press

- ▸ (Select internal number of handset) **or** (Enter internal number directly) ▸ **OK**, the handset is called **or**
- ▸ **Call All** ▸ **OK**, all handsets are called (alternatively you can also press and **hold** the control key or press ▸ *).

To end the call, press the end call key .

Internal consultation call/connecting a call

You are in conversation with an **external** participant. Press the control key and call one or all handsets. The external participant hears the music on hold.

- **Before** the internal participant has answered, press the end call key; the call is diverted to the participant who answers the call.
- **After** the internal participant has answered you can talk to him. Then press the end call key; the call is diverted, **or** press the display key; you are reconnected to the external participant.

Listening in to an external call

You are conducting an external call. An internal participant can listen in on this call and take part in the conversation (conference).

Prerequisite: the **Listening in** function is activated.

Activating/deactivating listening in

Menu ▸ Settings ▸ OK ▸ Base ▸ OK
▸ Listening in ▸ OK (✓ = on)

Internal listening in (conference)

You want to listen in to an existing external call.

Press and hold the **key**. You can listen in to the call. All participants hear a signal tone.

To end: press the end call key. All participants hear a signal tone.

If the **first** internal participant presses the end call key, the handset that has "listened in" remains connected to the external participant.

Setting the alarm clock

Activating/deactivating the alarm clock

Menu ▸ Alarm Clock ▸ OK ▸ Activation
▸ OK (✓ = activated)

If activated:

▸ Enter wake-up time ▸ **OK**

When the alarm clock rings, press any key to switch it off for 24 hours. If the alarm clock is set, the wake-up icon will appear on the screen and the wake-up time will be displayed instead of the date.

Entering/changing the wake-up time

Menu ▸ Alarm Clock ▸ OK ▸ Wake-up time ▸ OK

Enter the wake-up time in hours and minutes, then press **OK**. The alarm clock is automatically activated after the wake-up time is entered/changed.

Phone settings

For details on performing audio settings and activating/deactivating warning and advisory tones and key tones, see menu tree → page 19.

For details on setting the display contrast and large dialling numbers, see menu tree → page 20.

For details on setting the system PIN on the base, see menu tree → page 20.

Changing the display language

Menu ▸ Settings ▸ OK ▸ Handset ▸ OK ▸ Language
▸ OK ▸ Select language **▸ OK**

The current language is indicated by ✓.

If you accidentally choose a language you do not understand:

Menu ▸ 4 GHI 2 ABC 1 ∞ ▸ Select language
▸ OK (✓ = selected)

Resetting the handset

You can reset individual settings and changes that you have made. Entries in the directory, the call list and the handset's registration to the base will be retained.

Menu ▸ Settings ▸ OK ▸ Handset ▸ OK
▸ Reset Handset ▸ OK ▸ Reset? ▸ OK

Cancel the reset with .

Resetting the base to the default settings

When restoring factory settings:

- Individual settings are reset
- All lists are deleted

Only the date and time are retained.

Software reset

Menu ▸ Settings ▸ OK ▸ Base ▸ OK ▸ Base Reset ▸ OK
▸ Reset? ▸ OK

Hardware reset

Additionally

- All handsets are deregistered and
- The system PIN is reset to the original code **0000**.

Disconnect the power cable from the base. Hold down the registration/paging key (→ page 1) on the base and reconnect the power cable to the base at the same time. Release the key after approximately 5 seconds.

Repeater mode

With a repeater you can increase the range of your base. You will need to activate repeater mode (→ page 20). Repeater mode and Eco Mode or Eco Mode+ (→ page 3) cancel each other out. The default encrypted transmission setting is deactivated when repeater mode is activated.

After activating or deactivating the repeater, switch your handset off and on again (→ page 7).

Operating the base on the PABX

The following settings are only necessary if your PABX requires them, see the user guide for your PABX.
When entering the digits, enter them **slowly** one after the other.

Changing the dialling mode

MENU ▸ [*] [#] [0␣] [5 JKL] [#] [1 oo] [1 oo] ▸ The number for the set dialling mode flashes: **0** = tone dialling (DTMF); **1** = pulse dialling (PD) ▸ enter number ▸ **OK.**

Setting recall

Menu ▸ [*] [#] [0␣] [5 JKL] [#] [1 oo] [2 ABC] ▸ The number for the current recall flashes: **0** = 80 ms; **1** = 100 ms; **2** = 120 ms; **3** = 400 ms; **4** = 250 ms; **5** = 300 ms; **6** = 600 ms; **7** = 800 ms ▸ Enter number ▸ **OK.**

Changing the pause after line seizure

You can set the length of the pause inserted between pressing the accept key [↩] and transmitting the phone number.
Menu ▸ [*] [#] [0␣] [5 JKL] [#] [1 oo] [9 WXYZ] ▸ The number for the current pause length flashes: **1** = 1 sec.; **2** = 3 sec.; **3** = 7 sec. ▸ Enter number ▸ **OK.**

Changing the pause after recall key

Menu ▸ [*] [#] [0␣] [5 JKL] [#] [1 oo] [4 GHI] ▸ The number for the current pause length flashes: **1** = 800 ms; **2** = 1600 ms; **3** = 3200 ms ▸ Enter number ▸ **OK.**

Appendix

Entering letters/characters

Press the relevant key the number of times indicated. **Briefly** press the hash key [#] to switch from "Abc" to "123" mode, from "123" to "abc" mode and from "abc" to "Abc" mode.

Standard characters

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10	11	12	13	14	15
[1 oo]	1	£	$	¥	¤										
[2 ABC]	a	b	c	2	ä	á	à	â	ă	ç					
[3 DEF]	d	e	f	3	ë	é	è	ê							
[4 GHI]	g	h	i	4	ï	í	ì	î							
[5 JKL]	j	k	l	5											
[6 MNO]	m	n	o	6	ö	ñ	ó	ò	ô	õ					
[7 PQRS]	p	q	r	s	7	ß									
[8 TUV]	t	u	v	8	ü	ú	ù	û							
[9 WXYZ]	w	x	y	z	9	ÿ	ý	æ	ø	å					
[0␣]	␣ 1)	.	,	?	!	0	+	-	:	¿	¡	"	'	;	_
[*]	*	/	(	)	<	=	>	%							
[#]	Abc ⇨ 123	123 ⇨ abc	#	@	\	&	§								

1) Space

Specifications

Recommended batteries

Only use rechargeable batteries as described below.

Technology: Nickel-metal-hydride (NiMH)
Size: AAA (Micro, HR03)
Voltage: 1.2 V
Capacity: 400–800 mAh

The device is supplied with two approved batteries.

Base power consumption

In standby mode	
- Charged handset in base	approx. 0.7 W
- Handset not in base	< 0.4 W
During a call	approx. 0.5 W

General specifications

DECT standard	Is supported
GAP standard	Is supported (The Gigaset handset is only fully functional on Gigaset bases)
Range	Up to 300 m outdoors Up to 50 m indoors
Base power supply	230 V ~/50 Hz
Environmental conditions in operation	+5°C to +45°C, 20% to 75% relative humidity
Standby time	220 hours
Talktime	20 hours
Operating time for 1.5 hours of calls per day - Without Eco Mode+ - With Eco Mode+	 135 hours 90 hours
Charging time in charger	5.5 hours

Questions and answers

If you have any queries about the use of your telephone, visit our website at www.gigaset.com/service for assistance 24/7. The table below contains a list of common problems and possible solutions.

Problem	Cause	Solution
Nothing appears in the display.	The handset is not switched on. The batteries are flat.	Press the end call key for **approx. 5 seconds** or place the handset in the base. Charge or replace the batteries.
No wireless connection to the base, **Base** flashes in the display.	The handset is outside the range of the base. The handset is not registered. The base is not switched on.	Move the handset closer to the base. Register the handset → page 12. Check the mains connector on the base → page 4.
You cannot hear a ringer melody/dialling tone from the fixed line network.	The phone cord supplied has not been used or has been replaced by a new cord with the wrong pin connections.	Please always use the phone cord supplied or ensure that the pin connections are correct when purchasing from a retailer: 3-4 assignment of telephone leads/EURO CTR37.
Error tone sounds after system PIN prompt. PIN forgotten.	You have entered the wrong system PIN.	Reset the system PIN to the default setting 0000 → page 13. **All handsets are de-registered. All settings are reset. All lists are deleted.**
The connection always terminates after approx. 30 seconds.	Repeater activated/deactivated → page 14.	Deactivate and reactivate the handset → page 7.

Customer Service & Assistance

You have questions? As a Gigaset customer, you can take advantage of our comprehensive service offerings. You can find help quickly in this User Manual and in the service pages of our Gigaset online portal.

Please register your phone right after purchase.

This enables us to provide you with even better service regarding questions or a warranty claim. Your personal user account enables you to directly contact our customer service by email.

Our representatives are available on the telephone hotlines for more advanced questions or immediate consultation.

United Kingdom

www.gigaset.com/uk/service

Service Hotline: 084503 18190

(local call cost charge)

Ireland

www.gigaset.com/ie/service

Service Hotline: 0818 200 033

(6.6561 Ct./Call)

Please note that if the Gigaset product is not sold by authorised dealers in the national territory the product may not be fully compatible with the national telephone network. It is clearly specified on the box near the CE mark as well as on the bottom of the base station for which country/countries the equipment has been developed. If the equipment is used in a manner inconsistent with this advice or with the instructions of the manual and on the product itself, this may have implications on the conditions for warranty or guarantee claims (repair or exchange of product).

In order to make use of the warranty, the product purchaser is asked to submit a receipt which proves the date of purchase (date from which the warranty period starts) and the type of goods that have been purchased

Authorisation

This device is intended for analogue phone lines in the UK and Ireland.

Country-specific requirements have been taken into consideration.

We, Gigaset Communications GmbH, declare that this device meets the essential requirements and other relevant regulations laid down in Directive 1999/5/EC.

A copy of the 1999/5/EC Declaration of Conformity is available at this Internet address:
www.gigaset.com/docs

CE 0682

Guarantee Certificate United Kingdom

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- This Guarantee shall be invalid if the device defect is attributable to improper treatment and/or failure to comply with information contained in the user guides.
- This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e. g. installation, configuration, software downloads). User guides and any software supplied on a separate data medium shall be excluded from the Guarantee.
- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the United Kingdom the Guarantee is issued by: Gigaset Communications UK Limited, 2 White Friars, Chester, CH1 1NZ.
- Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications telephone service. The relevant number is to be found in the accompanying user guide.

Guarantee Certificate Ireland

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- This Guarantee shall be invalid if the device defect is attributable to improper care or use and/or failure to comply with information contained in the user manuals. In particular claims under the Guarantee cannot be made if:
- The device is opened (this is classed as third party intervention)
- Repairs or other work done by persons not authorised by Gigaset Communications.
- Components on the printed circuit board are manipulated
- The software is manipulated
- Defects or damage caused by dropping, breaking, lightning or ingress of moisture. This also applies if defects or damage was caused by mechanical, chemical, radio interference or thermal factors (e.g.: microwave, sauna etc.)
- Devices fitted with accessories not authorised by Gigaset Communications
- This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e.g. installation, configuration, software downloads). User manuals and any software supplied on a separate data medium shall be excluded from the Guarantee.
- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the Republic of Ireland the Guarantee is issued by Gigaset Communications UK Limited, 2 White Friars, Chester, CH1 1NZ.
- Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications helpdesk. This number is also to be found in the accompanying user guide.

Menu tree

Your phone has an extensive range of features. These are offered in the form of menus.
To select a function while the phone is in **idle status**, press **Menu** (open menu), use the ▲ and ▼ keys to scroll to the function you require and press **OK** to confirm.
To return to idle status: press and hold the ☎ key.

Alarm Clock

Activation	Activating/deactivating the alarm clock.
Wake-up time	Input format: HHMM.

Audio Settings

Handset Volume	Earpiece	Can be set to one of 5 levels.
	Speaker	Can be set to one of 5 levels.
Ringer Volume	5 levels + "crescendo" available.	
Ringer Melody	External Calls	20 ringer melodies available for external calls.
	Internal Calls	20 ringer melodies available for internal calls.
	Alarm Clock	20 ringer melodies available for alarm clock.
Advis.Tones	Activate/deactivate.	
Battery Low	Activate/deactivate warning tone for low battery.	

Voice Mail

Play Messages	Net Mailbox *	Listening to messages on the network mailbox. **Net Mailbox:** your network provider's answering machine; must be requested separately.
	Answ. Mach. *	Listening to messages on the answering machine.
Answ. Mach. **	Activating/deactivating the answering machine.	
Call Screening **	Handset	You can use the loudspeaker on the handset to screen a message that is being recorded.
	Base	You can use the loudspeaker on the base to screen a message that is being recorded.
Announcements **	Rec announce	Recording your own announcement ➔ page 11.
	Play announce	Playing your own announcement.
	Del announce	Deleting your own announcement.
Message Length **	Maximum	Do not limit the recording time for each call.
	1 Minute	Limit the recording time to 1 minute per call.
	2 Minutes	Limit the recording time to 2 minutes per call.
	3 Minutes	Limit the recording time to 3 minutes per call.
Ring Delay **	Immediately	Call is answered immediately.
	10 sec	Call is answered after 10 seconds.
	18 sec	Call is answered after 18 seconds.
	30 sec	Call is answered after 30 seconds.
	Auto	If there are no new messages, the answering machine answers a call after **18 seconds**. If new messages are present, the answering machine accepts a call after just **10 seconds**.
Netw. Mailbox	Entering or changing the number for the network mailbox.	
Set Key 1 **	Net Mailbox	Assign key 1 ∞ to network mailbox (in idle status, press and **hold** key 1 ∞ to dial). The network mailbox list can be displayed if your network provider supports this function and if the network mailbox has been assigned to key 1 ∞.
	Answ. Mach.	Assign answering machine to key 1 ∞ (in idle status, press and **hold** to dial).

* Only a base **with** an answering machine **and** number of network mailbox already entered.
** Base **with** answering machine only.

Settings

Date/Time			Enter date (DDMMYY format), then time (HHMM format).
Handset	Language		Set the display language ➜ page 13.
	Big Dial Font		Show the phone numbers in large font when dialling.
	Contrast		The display contrast can be set to 9 levels.
	Auto Answer		Automatically activate/deactivate auto answer ➜ page 8.
	Register HS		Register the handset ➜ page 12.
	De-register HS		De-register the handset ➜ page 12.
	Reset Handset		Reset the handset ➜ page 13.
Base	Audio Settings (A400A only)	Ringer Volume	5 levels + "crescendo" + level 0 ("off") available.
		Ringer Melody	6 melodies available.
	Call list type	Missed Calls	➜ page 10
		All Calls	➜ page 10
	System PIN		Change system PIN (default setting is 0000).
	Base Reset		Restore factory settings ➜ page 13.
	Additional	Repeater	Activate/deactivate ➜ page 14.
		Eco Mode+	Activate/deactivate ➜ page 3.
		Eco Mode	Activate/deactivate ➜ page 3.
	Listening in		Activate/deactivate the function ➜ page 13.
	Preselection	Presel. Number	Network provider dialling code, should be inserted **automatically** before the dialled phone number.
		With Preselect	First digits of the dialling codes, should be dialled **with** preselection.
		Without Presel	First digits of dialling codes, should be dialled **without** preselection.

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